

# Finding the right training solution can be hard, but it doesn't have to be.

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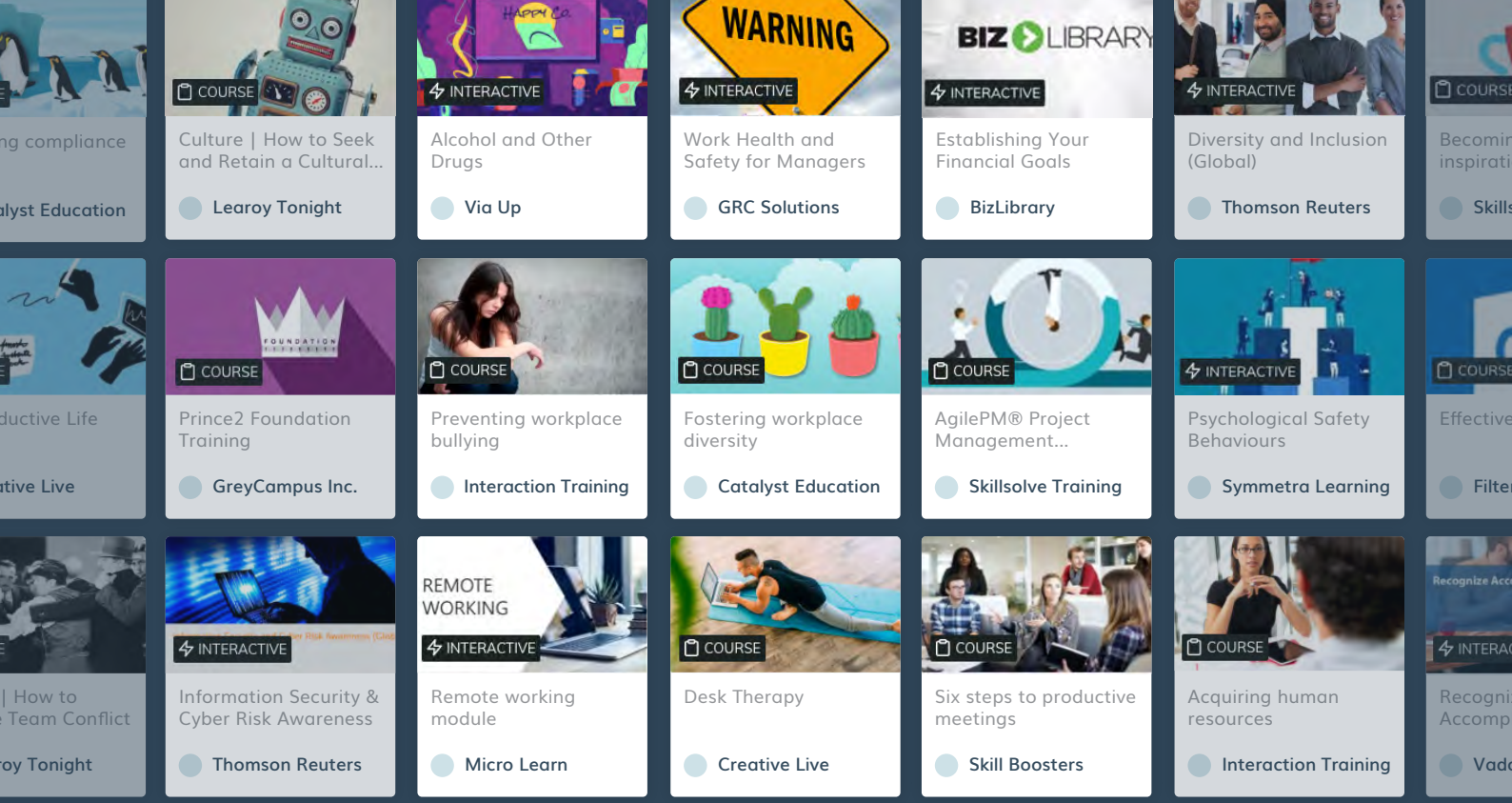


**GO<sup>1</sup> | Premium**

**GO1 is a new and better way to train your team.**

As the world's largest marketplace of training, we provide you with instant access to thousands of training resources, sourced from the best content providers in the world, in our platform or yours.

**janison**

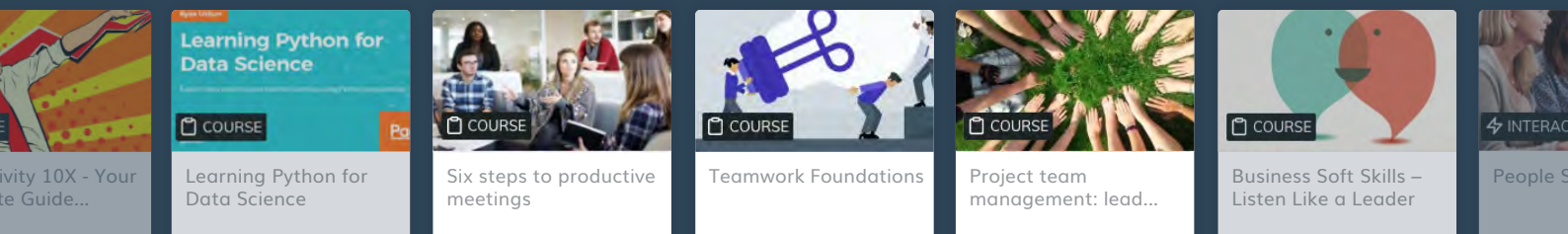


# Introducing GO1 Premium

With GO1 Premium, you'll have unlimited access to a growing library containing thousands of learning resources, from top training providers around the world - all in one easy subscription.

A one stop shop for all things training, GO1 makes it easy to compare the best training options available, and find the right resources for your professional development, compliance and business training needs.

All courses can be used in any third-party SCORM compliant Learning Management System. Add GO1 Premium directly to your current LMS and get learning faster!



# GO1 brings all of the world's top training providers under one roof



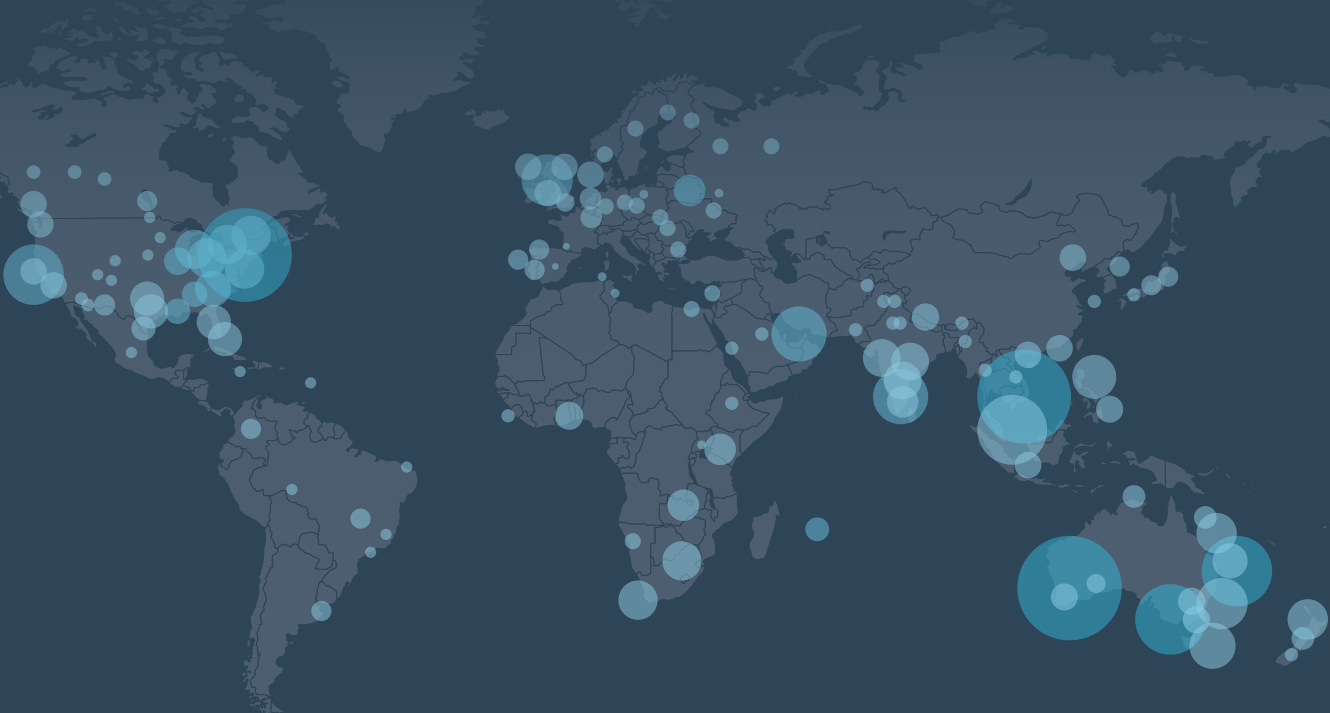
Instant access to learning resources from providers including:

and many more

# Making learning easy - for users all over the world

1.5 million learners worldwide



Training people at companies including:

and many more

# Covering all your training needs

Thousands of courses - and growing!

## [Table of contents](#)

- > [Business skills](#)
- > [Communication](#)
- > [Compliance](#)
- > [Customer service](#)
- > [Finance](#)
- > [Health and safety](#)
- > [Health and wellbeing](#)
- > [Human resources](#)
- > [IT skills](#)
- > [Leadership](#)
- > [Management](#)
- > [Marketing and advertising](#)
- > [Personal development](#)
- > [Project management](#)
- > [Sales](#)



# Business skills

**Support your employees and help them brush up on core business skills with access to online training courses in GO1 Premium.**

Making sure staff have access to ongoing business skills training and professional development will go a long way in building skilled employees, and more engaged, productive teams.

- Business planning
- Creating a roadmap
- Demand forecasting and capacity management
- Business statistics
- Inventory management
- Business ethics
- Moving forward with change planning
- Management of value
- Strategic product and service management
- Performance metrics
- Six Sigma techniques
- *More courses available and regularly added*

"We definitely see the GO1 platform as a significant positive contributor to achieve our organisational goals, particularly in meeting our employee engagement, employee retention and leadership targets, and providing our people with the opportunity to learn and develop their potential."

**Greg Flood, National Learning and Development Manager, Thrifty**



# Communication

**Whether it's in a written email, a meeting, presentation, or simply a conversation with a co-worker, effective communication is an important skill all employees need to master.**

In GO1 Premium, you'll find courses on many aspects of workplace communication, including negotiation, delegation, and how to make meetings as productive, engaging and efficient as possible.

- Communication key messages
- Communication techniques for web-based presentations
- Honing HR communication
- Communicating in a diverse world
- Communicating vision to your employees
- Interviewing basics
- Listening skills
- Presenting with confidence
- Preparing for a customer service call
- Polishing your feedback skills
- Non-verbal communication skills
- *More courses available and regularly added*



# Compliance

**Ongoing compliance training is the best way to meet your legal obligations and protect your business, while keeping staff up-to-date on important workplace policies and standards.**

Explore a huge range of online training materials covering all aspects of compliance – from employee health and safety, to workplace harassment and discrimination, as well as social media usage and data security.

- Apply safe work practices
- Ergonomics
- Internet and email policy
- Employee dismissal
- Mandatory data breach reporting
- Code of conduct
- Open disclosure/continuous disclosure
- Anti-bribery and anti-corruption
- Conflicts of interest
- Bullying, harassment, and sexual harassment
- Managing workplace information
- Safeguarding mobile devices
- GDPR
- Privacy and data protection
- Information security awareness
- Social media in the workplace
- Aged Care compliance
- *More courses available and regularly added*





# Customer service

**GO1 offers a large selection of customer service content that can provide your staff with the knowledge and skills they need to deliver good customer service.**

In GO1 Premium, you'll find courses covering all areas of customer service, including developing good rapport with customers, building customer loyalty, improving listening skills, handling objections, and treating customers fairly.

- Quality customer service skills
- Point-of-sale handling procedures
- Building rapport
- Internal customer service
- Developing a customer service strategy
- Customer service in Aged Care
- Customer success and growth
- Handling customer complaints
- Service gap analysis
- Keeping customers informed
- Meeting customer needs
- Operating retail technology
- Working effectively in a retail environment
- *More courses available and regularly added*



# Finance

**Taking some time to learn basic finance skills will help staff to feel more confident in managing expenditure, creating reports and balancing the books.**

GO1 Premium has online training materials to cover all aspects of finance – from basic accounting concepts and principles, to preparing financial statements and closing accounts, as well as managing inventory and receivables, and analysing financial reports.

- Key accounting concepts and principles
- Basic accounting concepts for non-financial professionals
- Preparing financial statements and closing accounts
- Recording, posting, and balancing the books
- Comprehending financials: a guide to financial statements
- Xero
- Stockbroking/share market
- Finance and the law
- Presenting financials
- Analysing financial reports
- Understanding balance sheets
- Debt and equity
- *More courses available and regularly added*



# Health and safety

**Employee health and safety training should be a top priority for every business. How are you training your staff, to reduce the risk of accidents and injuries in your workplace?**

GO1 offers a wide range of online training courses, covering all aspects of workplace health and safety such as fire safety, manual handling, electrical hazards, and risk assessment, while learning the importance of WHS procedures.

- Work health and safety legislation
- First aid principles
- General evacuation training
- Chemical hazards
- Monitoring procedures and equipment
- Occupational health and safety fundamentals
- Confined spaces hazard guide
- Office ergonomics
- Safety audits
- Fire prevention
- Active shooter
- Food hygiene and safety
- Manual tasks
- Eye safety
- Fall protection in construction
- Rigging safety in construction
- From risk assessment to accident investigation
- Warehouse safety
- Aged Care WH&S
- *More courses available and regularly added*



# Health and wellbeing

**It's important to know how to support employee health and wellbeing in the workplace, to provide assistance to staff and encourage a safe and positive work culture for all.**

Through online training courses, staff can learn all kinds of important techniques and practical tips to improve their overall wellbeing, including how to reduce distractions, build resilience, manage stress and/or anxiety in the workplace, and focus on priorities to take back their day.

- Wellbeing in the workplace
- Mental health
- Maintaining work/life balance
- Coping with stress and anxiety
- Building resiliency
- Establishing a positive work environment
- *More courses available and regularly added*

"We knew that GO1 had a fantastic library of premium content, which made things super easy for us to get ready for launch. GO1 Premium has allowed us to provide courses in both the soft skills space and tech space, and we can curate appropriate content that's ready to go for our users, who are thrilled!"

Renee McCoy, Capability Consultant,  
HESTA





# Human resources

**Empower your human resources team with the right HR training technology, to help them improve the way they hire, onboard, train and manage your employees.**

In GO1 Premium, you'll find online training courses on all aspects of human resources, such as creating professional development programs, supporting employees in the workplace, giving effective feedback, managing workplace conflict or misconduct, and delivering workplace policies to other teams.

- Building employee skills
- Decreasing employee turnover
- Conducting professional interviews
- Employee rights
- Creating a strong team culture
- Succession planning
- Workplace rules and policies
- Employee contract fundamentals
- Performance review
- Grievance procedures
- Working with a diverse team
- *More courses available and regularly added*
- Dealing with workplace conflict



# IT skills

**Help employees to feel more confident in their IT skills, to improve their efficiency and productivity, while keeping company data safe and secure.**

Enrol your staff in data privacy and information security training, covering topics such as cyber security awareness, secure document sharing with mobile devices, protecting against malware, and understanding two-factor authentication and strong passwords.

- Secure document sharing with mobile devices
- Strong passwords
- Configuring devices
- Two-factor authentication
- Cyber security awareness
- ITIL service management
- Wordpress for web development
- Google drive
- Programming for beginners
- Salesforce Lightning
- Intro to web development (CSS, Javascript, HTML)
- Digital collaboration with Office 365
- Managing big data in your organisation
- *More courses available and regularly added*
- Protecting against malware



# Leadership

**Successful companies recognise the need to develop strong leaders. Support your employees as they take their career to the next level with effective leadership training.**

In GO1 Premium, you'll find online courses on guiding and motivating team members, building trust, becoming a reliable leader with integrity, foreseeing (and resolving) problems and issues, encouraging teams to work toward shared goals, and more.

- Effective decision making
- Succession planning
- Building innovation cultures and leaders
- Leadership in Aged Care
- Keeping top performers challenged
- Communicating vision to your employees
- Leveraging emotional intelligence
- Assessing your own leadership performance
- Managing for cross-functionality
- *More courses available and regularly added*
- Career and family challenges for women leaders



# Management

**Being a good manager is something that can be continually developed and improved upon – and online training is one of the best way to help employees build their management skills.**

Explore hundreds of online training courses on topics such as providing feedback, developing employees, effective decision making, performance management, and using the SMART approach to goal setting.

- Essential management skills
- Managing remote teams
- Managing diverse teams
- Creating a plan for performance management
- Managing motivation during organisational change
- Managing Generation Y
- Accelerating goal achievement
- Management for the Aged Care industry
- Building trust with employees
- How to manage difficult conversations
- Inform and inspire your team
- Managerial listening skills
- One on ones with your boss
- *More courses available and regularly added*





# Marketing and advertising

**For marketing and advertising professionals, working in a fast-paced industry, it's important to keep up-to-date with the latest industry trends and developments.**

Providing team members with access to ongoing training will help them stay in step with current industry trends, allowing them to continually improve the way in which your business is reaching, engaging and converting audiences.

- Product promotion
- Digital marketing
- Marketing mix
- Strategic marketing
- Influence and persuasion
- Developing a communication strategy
- *More courses available and regularly added*

"The range of the Premium courses, combined with our bespoke content is just fantastic. In terms of professional development, it has certainly met our needs. Staff are exploring the Premium content and enrolling themselves into a range of courses, the take up has exceeded our expectations."

**Mariana Valle, Learning and Development Coordinator, ASG**





# Personal development

**Personal development training can help to unlock an employee's potential, encouraging them to discover new skills that will enhance their work and personal life.**

Personal development training is the best way to help employees improve their productivity and time management skills, develop stronger communication and collaboration techniques, and even learn how to manage stress.

- Networking
- Time management
- Increasing productivity and efficiency
- Identify your skill gaps
- Building your career through LinkedIn
- Presentation skills
- Working in a team
- Giving positive and constructive feedback
- Advancing your career
- Building relationships with colleagues
- *More courses available and regularly added*

"Setting up GO1 was really exciting. We had a lot of content in lots of different places, so it was really amazing to see it all come together, all in one place, to allow a great user experience."

**Louise Nott, Corporate Services Manager, Amicus**

**AMICUS**



# Project management

**Project management training can help provide employees with an understanding of the steps they need to follow to successfully deliver, close, and evaluate a project from start to finish.**

Through online training, employees can cover all aspects of project management, including how to create objectives, prioritise goals, organise tasks, and time manage projects – while also sticking to budgets and available resources.

- Project closure
- Setting project goals
- Project management for non-project managers
- Understanding critical path analysis
- How to estimate work
- Strategic delegation
- Using Microsoft Project
- SWOT analysis
- AgilePM Project Management
- Evernote for Project Management
- Six Sigma techniques
- Ethics and project management
- Working with status reports
- *More courses available and regularly added*



# Sales

**Want to see more positive results from your sales team? Help your employees to improve and develop their sales skills with online training courses from GO1 Premium.**

Empower your sales team with online training courses that help them to develop new sales techniques and reinforce existing selling skills.

- Sales tools and technology
- Introducing online sales demos and calls
- Present, secure and support sales solutions
- Negotiation ladder
- Pitching and influencing
- Importance of qualifying
- Selling online
- Selling the experience
- Defining your ideal customer
- Up-selling and packages
- Verbal mirroring
- Account management
- Important growth metrics
- Customer feedback and insight
- Customer motivation
- Outbound calling
- *More courses available and regularly added*

# GO1 Training Assist

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As part of your GO1 Premium subscription, you'll also have access to our Training Assist service - the easier way to source, book and deliver training.

GO1's Training Assist service makes organisational training easier by providing HR and L&D managers with access to a 24/7 training booking service. If you want to add face-to-face courses to your current learning program or undertake a course not available in our content library, simply let us know!

Whether it be face-to-face leadership or sales training, through to first aid workshops or project management training, your GO1 Training Assistant will help find the training you need.

## How it works

**GO1 Training Assist is free for anyone to use, and by following three simple steps you can have quotes for your next training program without lifting a finger!**



1

### Contact us

Reach out via phone, email or chat and talk to your GO1 Training Assistant, available 24/7, and let us know about the training you require.

2

### Choose your provider

We'll take the hassle out of sourcing your training and receive a quote from multiple providers with a price match guarantee. This way, you'll get the best training solution, at the best price.

3

### Start training!

Your Training Assistant will take care of the booking and enrolment for all participants, and manage the whole process for you. You can track your training records in GO1 on completion of training.

# GO1 Premium content subscription can address multiple pain points for L&D teams:



Providers regularly update their resources, so you always access the most up-to-date materials.



Complete freedom to choose from across 50+ content providers' libraries.



Integrates with any LMS and configures with existing HRM systems.



Value for money, with a low annual cost per user, to access all Premium resources.



Training is targeted for different geographies - local, regional and global.



24-hour customer support from our global support team.

## How is GO1 different from other training providers?

### A new and better way to train your team

As the world's largest marketplace of training, we provide you with instant access to thousands of training resources, sourced from the best content providers in the world, in our platform or yours. Add GO1 Premium directly to your current LMS and get learning faster!

### Our model is different

We are a training aggregator – we don't produce any training ourselves. This is a fundamentally different model from a typical provider. As an aggregator, we can be a single source for our customers to utilise training from a variety of high-quality training providers.

### We are constantly adding new courses

As an aggregator, we can also grow our offering faster than any training course provider can. GO1 Premium – our subscription offering, with thousands of online training courses for a single price – is expanding all the time. But customers keep paying the same price.



# Ready to get started with GO1 Premium?

Get in touch to find the right training solution for your team.

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